



Wood Product Warranty

1-YEAR RESIDENTIAL LIMITED WARRANTY

WARRANTY COVERAGE

Artistic Finishes, Inc.™ warrants to the original purchaser that Artistic Touch® Wood Moldings, Artistic Vents, Treads and Risers will be free of defects in materials and workmanship; however, the products are not warranted against excessive force, heavy foot traffic or accidental breakage. Artistic Finishes warrants that its custom, factory applied finish will not chip, peel or wear through to the wood, under conditions of normal residential use, for the period of one full year following installation. Natural wood characteristics such as mineral streaks, small knots and grain variations are to be expected and are not considered defects. This warranty applies to the original purchaser of Artistic Finishes' factory finished Artistic Touch Moldings Artistic Vents, Treads and Risers, for residential use, for the duration of the stated warranty period.

OBLIGATIONS UNDER WARRANTY

If Artistic Finishes' factory applied finish, chips, peels or wears through to the wood during the warranty period under conditions of normal residential use, Artistic Finishes will, at its option, 1) repair, replace, or refinish the molding or vent in the affected area at no cost to the consumer, or 2) refund the purchase price of the damaged molding, tread, riser or vent.

This warranty does not cover consequential damages (that is, the cost of repairing or replacing anything other than the product), special, indirect or incidental damages (that is, your loss of time, loss of use, inconvenience, telephone charges, postage or the like related to the warranty claim).

We do not accept returns on product already installed. No reimbursement will be given on shipping costs from the original order. No returns will be accepted without prior written authorization from Artistic Finishes' Returns Department. Cash refunds will not be given.

This warranty is made in lieu of and excludes any other express or implied warranty of any type or kind, particularly any implied warranties of merchantability or fitness for a particular purpose, and all other express or implied representations and warranties are hereby disclaimed.

PROPER CARE

Artistic Finishes' unique factory-applied finish is intended to stay beautiful with only normal nonabrasive cleaning and damp mopping. No attempt should be made to sand or recoat this factory finished molding, tread, riser or vent.

If required for surface protection due to painting or repairs, Artistic Finishes recommends the use of **ONLY 3M's #2090 Blue tape** when coming in contact with any of Artistic Finishes prefinished products. Should the use of a tape be required during or after the installation of any Artistic Finishes product, the following guidelines must be met:

- Make sure that the product is clean and free of any debris. Clean any applicable surface using only water and a damp micro plus mop head or terry cloth fabric.
- Apply tape #2090 (3M Blue tape) only where needed.
- Remove all tape as quickly as possible. Try not to exceed 12 hours of contact with any Artistic Finishes product. Lengthy applications can and will break down the chemical bond of the finish causing excessive finish failure.
- All tape – and products should be installed in a controlled temperature and humidity range. Less than 70 degrees Fahrenheit and relative humidity between 40 to 60 %.

Any sanding, top-coating, recoating, or attempted refinishing of Artistic Finishes' factory-applied finish will invalidate this warranty.

WARRANTY EXCLUSIONS

- ✓ It is the responsibility of the installer to detect any objectionable differences before installation begins of any Artistic Finishes products. If any such objections in finish are detected, the installer must NOT install the product. **Installed product will not be eligible for a warranty claim.**
- ✓ Color changes over time resulting from exposure to sunlight or chemicals. Certain species may darken more than other species when exposed to sunlight.
- ✓ When installing Artistic stair treads and risers, the installer MUST apply a clear sealant (designed to penetrate and seal bare wood) to all wood surfaces cut during the installation process. If installed without sealant, the warranty is invalid.
- ✓ Water damage-whether caused by flooding, leaks, wet mopping, excessive ground moisture, infiltration of moisture from sidewalls, other surfaces or other causes.
- ✓ Natural wood variations, such as small knots, mineral streaks, grain variations and the like, and normal minor differences in the wood shading between samples and installed products.
- ✓ Damage from improper installation: **DO NOT** keep any applied tape for holding in place during glue application for greater than 24 hours. See PROPER CARE above. Accidents, abuse, cleated shoes, spike heels, failure to use protective caps or pads under furniture legs or wheels; scratches and dents, or any circumstance causing abnormal wear voids this warranty.